

Job Title: Bartender

Location: SOTR Restaurant

Reports to: Bar Manager / Restaurant Manager / General Manager

Company Overview:

SOTR is a high-energy, customer-focused restaurant offering an exciting dining experience with top-notch food and beverage services. Our commitment to providing exceptional service and a vibrant atmosphere is what sets us apart. We are looking for an experienced and enthusiastic Bartender to join our team and help elevate the guest experience.

Job Summary:

As a Bartender at SOTR, you will play a key role in delivering outstanding customer service while creating an inviting and dynamic bar environment. You will prepare and serve alcoholic and non-alcoholic beverages, provide excellent service, and ensure the bar area remains clean, stocked, and organized. Your ability to multitask, maintain a positive attitude, and engage with guests is essential to contributing to the overall success of the restaurant.

Key Responsibilities:

- **Drink Preparation:** Mix, garnish, and serve drinks according to SOTR's drink recipes and guests' preferences. Ensure consistency and quality in every drink served.
- **Customer Service:** Provide friendly, efficient, and professional service to all customers. Engage with guests, take orders, and make recommendations based on preferences.
- **Bar Maintenance:** Keep the bar clean, organized, and stocked with necessary supplies. Clean bar tools, glasses, and countertops regularly.
- **Cash Handling:** Accurately process payments, handle cash, credit cards, and vouchers, and provide change as necessary. Maintain proper cash drawer balance.
- **Inventory Control:** Monitor stock levels, report low inventory, and assist with ordering supplies as needed.
- **Compliance:** Ensure all alcohol service follows local, state, and federal laws, including checking IDs and responsibly serving alcohol.
- **Teamwork:** Collaborate with other bar staff, servers, and kitchen team to ensure smooth and efficient service. Assist with training new staff when required.
- **Problem-Solving:** Address customer concerns or complaints quickly and professionally, aiming for a resolution that ensures a positive guest experience.

Qualifications:

- **Experience:** At least 1-2 years of bartending experience in a fast-paced restaurant or bar environment.
- **Skills:**
 - Knowledge of drink recipes and cocktail preparation
 - Excellent communication and interpersonal skills
 - Ability to multitask and work efficiently in a high-energy environment
 - Strong organizational skills and attention to detail
- **Certifications:**
 - Must be of legal age to serve alcohol (according to local regulations)
 - Bartending or mixology certification (preferred but not required)
- **Physical Requirements:**
 - Ability to stand for long periods of time

Work Schedule:

This is a full-time position. Flexibility with shifts is required, including evenings, weekends, and holidays.

Job Type: Full-time

Work Location: In person